

COMPLAINT

Date:

Order number:

Name and surname:

Address:

Phone number:

A precise description of the product discrepancy:

Date of defect discovery:

Circumstances of defect discovery:

Expected form of complaint consideration:

Exchange

Refund

Bank name:

Account number																											
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.....
 (Customer's signature)

RETURN

Date:

Order number:

Name and surname:

Address:.....

.....

Phone number:.....

Please refund the money to my bank account.

Bank name:.....

Account number																																														
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Customer comments:.....

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I declare that I am aware of the conditions of returning goods specified in the store regulations.

.....
(Customer's signature)